

I use all relay providers, except for Sorenson VRS. The reason is they block their users to call just Sorenson VRS. That's manipulation! Interoperability is a big issue for me especially when I travel, and use various video accessibility products. I heard rumors that Sorenson takes 15-30 mins wait for the VRS interpreter- "totally unreal" with FCC funded services. i believe I'm right, that all other FCC funded VRS offer interoperability and FCC should require this model wherever VRS funds are authorized. Many thanks.